PATENT NUMBER and ISSUE DATE U.S. UTILITY Patent Application APPL NUM FILING DATE CLASS SUBCLASS GAU EXAMINER FIOUL 211/22 10051998 01/17/2002 707 2171 ₿10 als: ***APPLICANTS:** Elsey Nicholas; Johnson Karen; Timmins Timothy 2177 and the state of the second CONTINUING DATA VERIFIED: * FOREIGN APPLICATIONS VERIFIED: PG-PUB DO NOT PUBLISH Foreign priority claimed 🗆 yes 🖾 no ATTORNEY DOCKET NO 35 USC 119 conditions met 🗆 yes 🗆 no 41698-1036 Verified and Acknowledged Examiners's intials TITLE : Technique for effectively collecting and analyzing data in providing information assistance services 1 <u>1 17.5</u> . Á NOTICE OF ALLOWANCE MAILED CLAIMS ALLOWED **Total Claims** Print Claim for 0.G Assistant Examiner DRAWING **ISSUE FEE** Print Fig. Sheets Drwg. Figs.Drwg. Amount Due **Date Paid Primary Examiner Application Examiner** TERMINAL PREPARED FOR ISSUE WARNING: The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, DISCLAMER Sections 122, 181 and 368, Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only. DISK (CRF) FILED WITH: CD-ROM (Attached in pocket on right inside flap)